



E-mail: democratic.services@wokingham.gov.uk

To:- All Committee Members

HEALTH OVERVIEW AND SCRUTINY COMMITTEE - MONDAY, 13TH JULY, 2020

I am now able to enclose, for consideration at the next Monday, 13th July, 2020 meeting of the Health Overview and Scrutiny Committee, the following report.

Agenda No	Item
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10.	<u>Covid 19 Pandemic - Council's response - Care Homes</u> (Pages 3 - 26)
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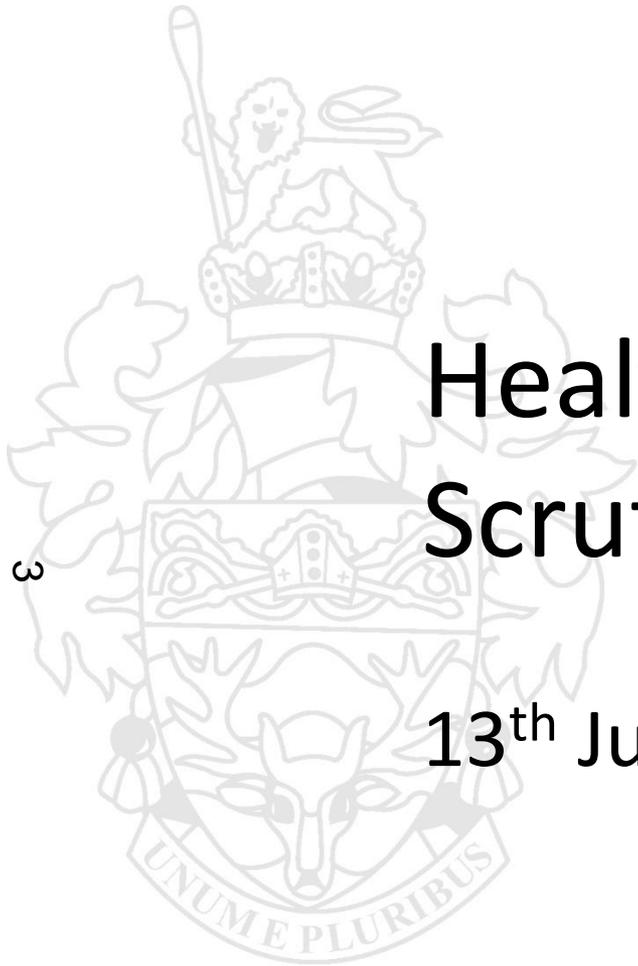
To receive a presentation on the Covid 19 Pandemic – the Council's response – Care Homes.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Susan Parsonage'.

Susan Parsonage
Chief Executive

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Health Overview and Scrutiny; Care Homes

13th July 2020



What is a Care Home

A care home is a residential setting where a number of residents, usually in single rooms, and have access to on-site care services. Care Homes are registered to provide different levels of care.

- A home registered simply as a **care home** (residential) will provide personal care only - help with washing, dressing and giving medication.



What is a Care Home

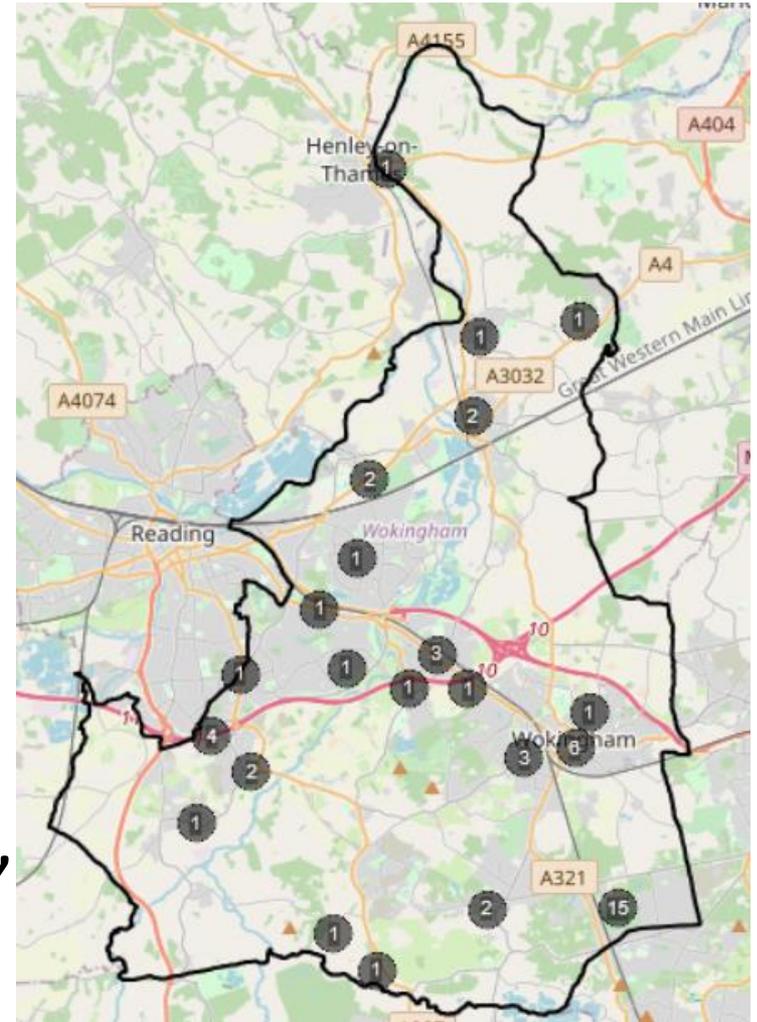
- A home registered as a **care home with nursing** will provide the same personal care but also have a qualified nurse on duty twenty-four hours a day to carry out nursing tasks.
- Some homes can be registered for a specific care need, for example dementia or Learning Disability

Care Home in Wokingham are usually run by private or voluntary sector service providers.



Care Homes in Wokingham

- Wokingham has a large number of care homes; 52 in Wokingham compared to 33 in Reading and 46 in West Berkshire.
- 95% of care homes inspected by the CQC were rated as 'good' or 'outstanding'



Care Homes in Wokingham

- Optalis Ltd operates one care home, Suffolk Lodge, that provides residential care for 36 older people living with dementia who need the support of a secure environment and a higher level of care from staff.
- 23 Older Peoples Care Home and 28 (smaller) care homes for residents with a Learning Disability
- 1,352 Care Home Beds in Wokingham



Care Home – Market Diversity

- Care Home in Wokingham are usually run by private or voluntary sector service providers.
 - complexities are around the nature of privatised care home market and how that impacts on all the various interfaces.
- ∞ – Care Homes are autonomous with their own
 - policies, governance and staff
 - Diversity in quality, size and associated cost
 - Social Care and NHS teams enter homes by invitation or referral

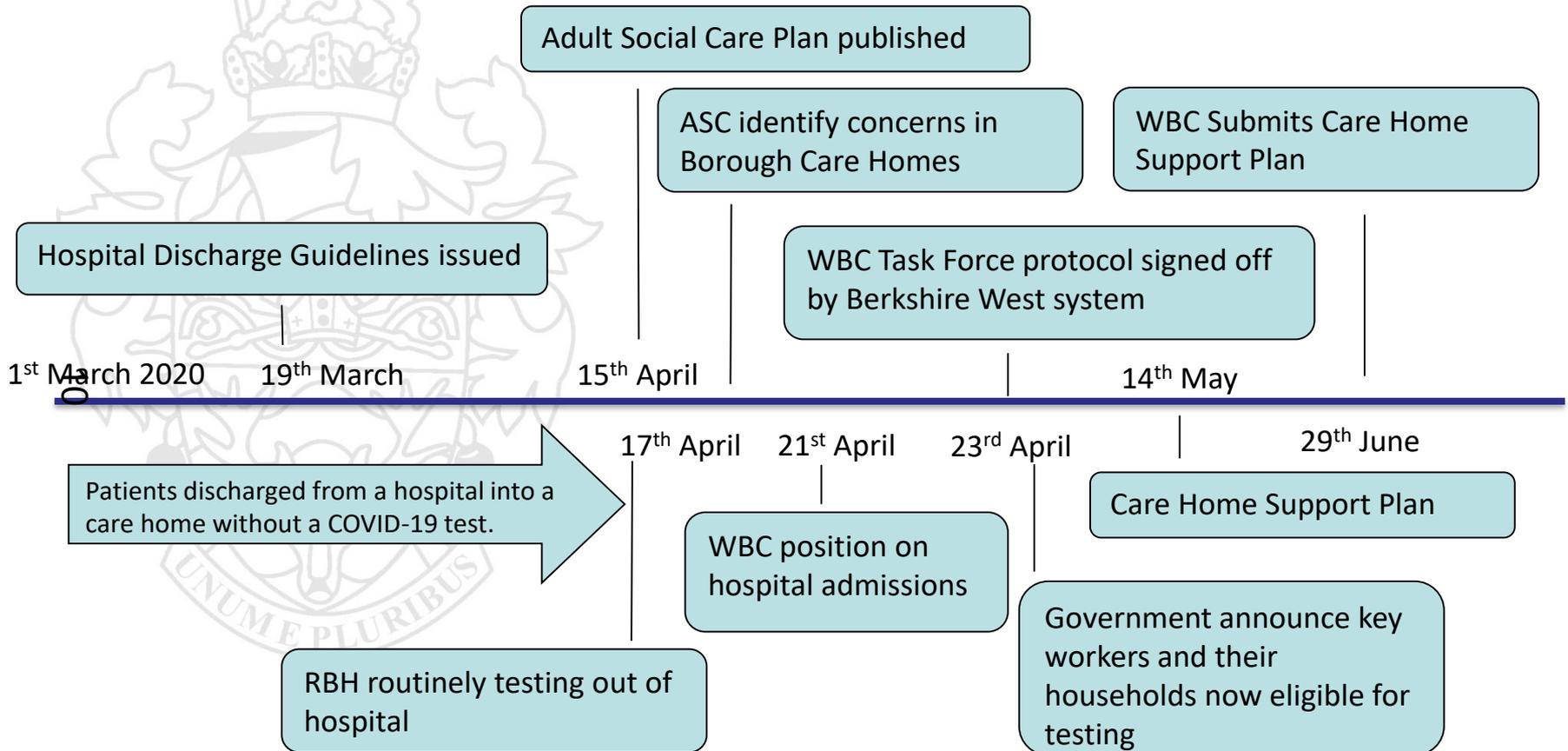


Care Home – Market Diversity

- Care homes are monitored by the CQC who hold them to account, including the prevention and control of infections and related guidance
- Care Homes accommodate both WBC funded and self funding clients. WBC has the smaller market share
- The type and physical structure of a care home has had a significant impact on its ability to manage an outbreak and subsequent infection control.



COVID-19 Chronology



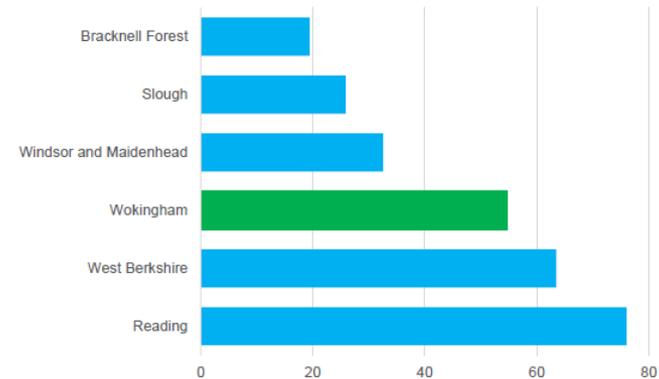
COVID-19 Deaths (Care Homes)



- The Office for National Statistics (ONS) publishes data on COVID19-related deaths within all care homes across the country.
 - Between 1st January and 19th June 2020, ONS reported 74 deaths from COVID19 in Wokingham this equates to a rate of **55 COVID deaths per 1,000 care home beds in Wokingham. (no change since from last week)**
 - Despite having the second highest number of care home beds in Berkshire, the COVID19 death rate in Wokingham is not the worst death rate in comparison to neighbouring boroughs.
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- Highest care-home death rate in England:
Hammersmith and Fulham
132 deaths per 1,000 beds.
 - Lowest care-home death rate in England:
North East Lincolnshire
3 deaths per 1,000 beds.

Geography	Total COVID19-related Deaths reported in Care Homes between 1st Jan and 19th June 2020	Total Number of Care Home Beds	COVID19 Death Rate per 1000 Care Home Beds
	<i>Source: ONS</i>	<i>Source: CQC</i>	
Reading	64	842	76
West Berkshire	64	1,009	63
Wokingham	74	1,352	55
Windsor and Maidenhead	52	1,598	33
Slough	12	465	26
Bracknell Forest	9	464	19

Rate of COVID19 deaths per 1,000 care home beds Wokingham compared to neighbouring boroughs All Deaths notified between: 1st January & 12th June 2020



Total COVID19 related deaths in Care Homes Represented as a rate per 1000 Care Home Beds in each Local Authority



COVID-19 Deaths (Care Homes)

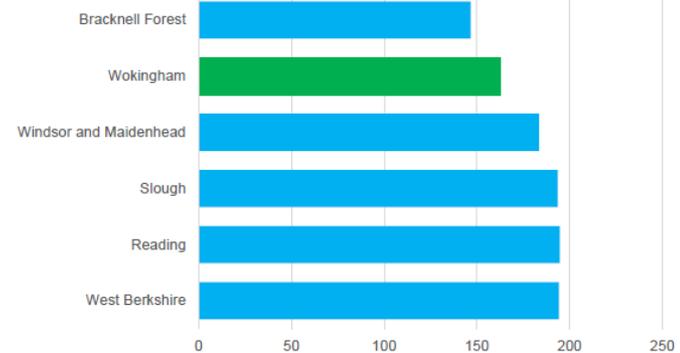
- The Office for National Statistics (ONS) publishes data on all deaths (All-cause mortality) within all care homes across the country.
- Between 1st January and 19th June 2020, ONS reported 220 care home deaths in Wokingham. This equates to a rate of **163 deaths per 1,000 care home beds in Wokingham**.
- Despite having the second highest number of care home beds in Berkshire, the all-cause mortality rate in Wokingham is one of the lowest comparison to neighbouring boroughs.

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- Highest care-home death rate in England:
Hammersmith and Fulham
306 deaths per 1,000 beds.
- Lowest care-home death rate in England:
North East Lincolnshire
123 deaths per 1,000 beds.

Geography	Total Deaths (Covid19 and Non-covid related) reported in Care Homes between 1st Jan and 19th June 2020	Total Number of Care Home Beds	Death Rate per 1,000 Care Home Beds
	<i>Source: ONS</i>	<i>Source: CQC</i>	
West Berkshire	196	1,009	194
Slough	90	465	194
Windsor and Maidenhead	293	1,598	183
Reading	164	842	195
Wokingham	220	1,352	163
Bracknell Forest	68	464	147

Rate of deaths (from all causes) per 1,000 care home beds Wokingham compared to neighbouring boroughs
All Deaths notified between: 1st January & 12th June 2020

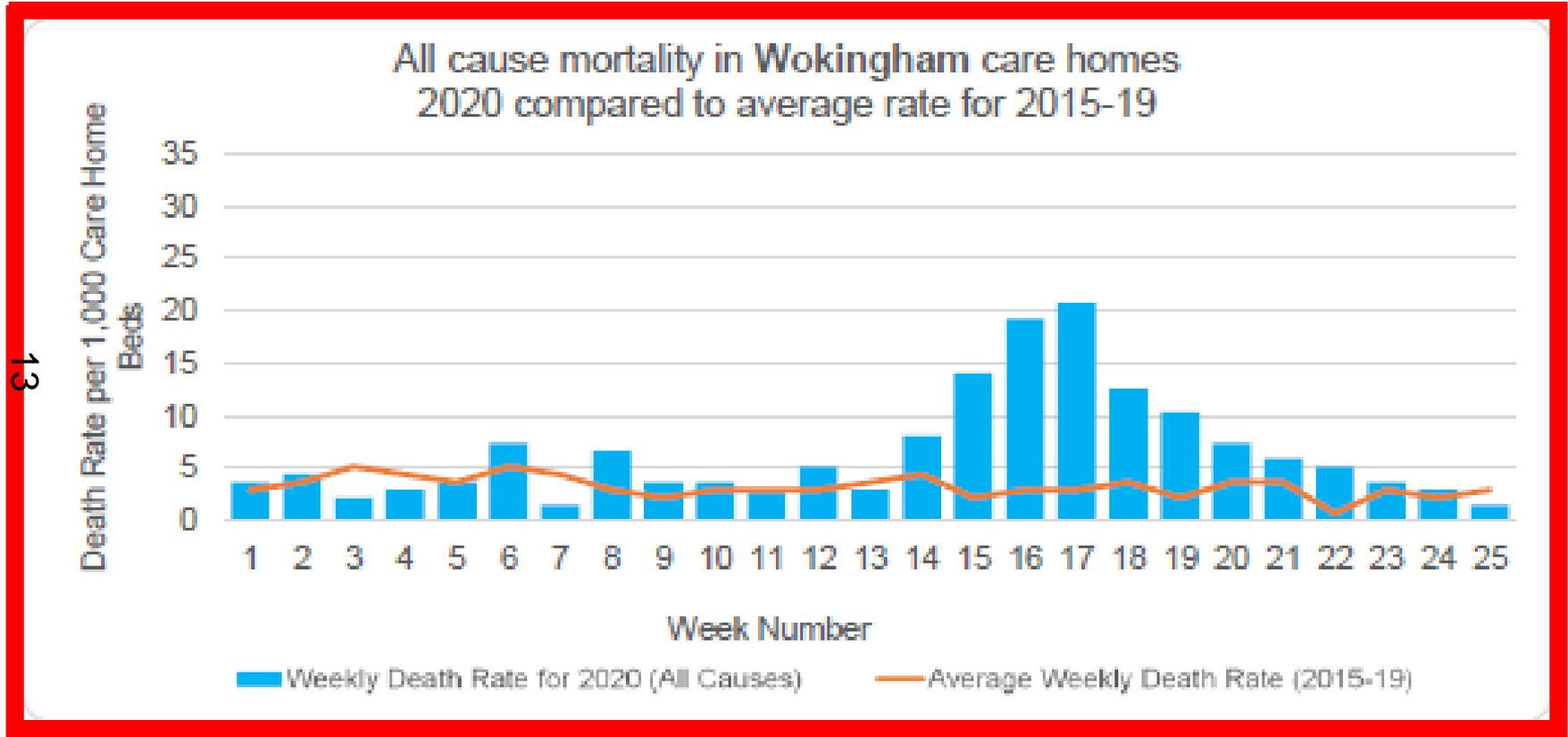


Total deaths (from all causes) in care homes
Represented as a rate per 1000 care home beds in each Local Authority



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COVID-19 Deaths (Care Homes)



Challenges and barriers for ASC and our Care Homes

Hospital Discharge Service Requirements

- Expectation that discharge from hospital would happen within 2 hours - 7 days a week
- Implication on the sector were exacerbated by the lack of comprehensive testing prior to discharge until mid April



Challenges and barriers for ASC and our Care Homes

Access to adequate PPE

- Initially NHS prioritised over Care Homes and other care settings
- 15 • Lack of centralised distribution and insufficient supply chain to meet demand
- Confusing and changing guidance



Challenges and barriers for ASC and our Care Homes

Access to Testing

- Guidance that said Negative tests were not required prior to transfers / admissions into the care home.
- Access to testing was disjointed and inconsistent
- Still gaps in some of the testing required due to be rectified over the summer

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ASC Support to Care Homes

Adult Social Care has been working with our local care homes to facilitate mutual aid across the sector. WBC has extended its offer to support the sector, beyond statutory requirements. This has included:

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- An improved funding deal for care homes we contract with, prepayments to support with cash flow plus ability to apply for additional temporary funding



ASC Support to Care Homes

- Help with supply of Personal Protective Equipment (PPE) – over 390,000 pieces of PPE have been supplied to our care homes.
- Regular advice and guidance including financial sustainability and infection control-
over 400 calls to registered care homes



ASC Support to Care Homes

- Testing for staff with symptoms – more than 250 staff tested, plus others who have self-referred for testing via the government website
- Offer of access to staff in an emergency
Infection control hotline established
- Spiritual and emotional support is available through the Community Hub



WBC Care Home Task Force

- Locally, we have established a protocol and Task Force with health and social care colleagues.
- The Task Force works proactively with our care homes to prevent the spread of COVID-19, assess and support their readiness to take and manage positive cases and ensure they receive all the support they need.

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WBC Care Home Task Force

Phase one

- Proactive work in the default stage of no new outbreak in a setting, whereby a daily dialogue with providers reviews current circumstances and concerns in a home.

Phase two

- dynamic triage of the information collated to identify emerging risks or concerns, further problem solve if appropriate and/or escalation to the task force if required.

Phase three

- initiated as soon as two (likely) cases of COVID-19 are identified in a setting or if the information collated is suggestive of preventative measures being problematic to implement in a setting. No hospital discharge will progress without the current COVID status of the person concerned being confirmed. This phase will be undertaken by the 'Taskforce' and which will offer support to the provider to mitigate risk.

Phase four

- initiated following the completion of the Task Forces work, and the provider has a need for 'recovery and resilience' support. This returns the Provider prior to phase 1.



Care Home Support Plan

- On 14 May 2020, Helen Whately MP (Minister of State for Care) wrote to all local authorities seeking assurance that the social care system is taking all possible steps to stop the spread of COVID-19.
- ²² WBC co-ordinated a health and Social care Plan Submission completed on the 29th May 2020
- LGA/ADASS have completed assurance, highlighting areas of best practice in WBC



Care Home Support Plan Data

- 92% of Wokingham Care Homes are able to isolate residents compared to 88% of all Care Homes in the South East region
- 98% of Wokingham Care Homes reported they have the PPE needed, which was the highest % of all South East LAs
- 90% of Wokingham Care Homes are receiving the required training for medical equipment compared to 76% for all Care Homes in the South East
- 85% of Wokingham Care Homes are able to access additional capacity compared to 56% of all Care Homes in the South East region



Financial Support to Care Homes

Financial Support to the sector has included;

- Financial Support during the COVID-19 pandemic
- Service Sustainability Fund
- Adult Social Care Infection Control Grant
- Extended capacity in domiciliary care, care homes and reablement services
- Total spent by WBC to date on supporting providers in response to COVID-19 is c.£2.9m

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Next Steps and Challenges

- The COVID-19 pandemic isn't over and we are likely to see further outbreaks within our Care Homes
- Expansion and continuation of the Care Home Taskforce to include all adult social care provision
- Financial Sustainability of our Social Care Providers
- Infection Control Grant



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